## BEFORE ESCALATION

Practitioners should follow up as part of the safeguarding process. Have you checked back on decision-making? What is the view of the adult or their representative?

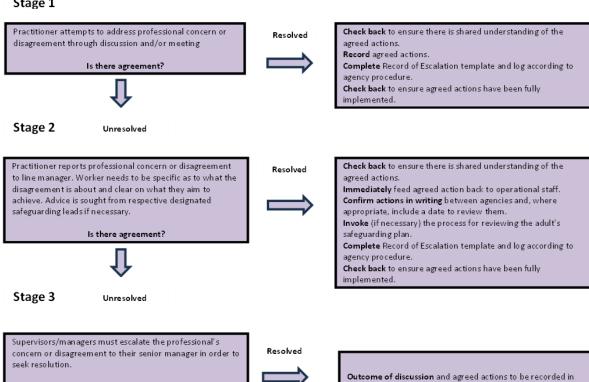


There is disagreement about a decision or concern about the appropriateness or effectiveness of a response to an adults safeguarding support.

What is the view of the adult or their representative?

## **ESCALATION**

## Stage 1





Failure to resolve disagreement amongst managers/agencies, the professional concern is raised with the relevant heads of service. If still unresolved the escalation should be referred to the LSAB Chair.



writing and consideration given to where the record of the meeting is to be held.

Immediately feedback agreed actions to operational staff. Senior managers consider the need to review policies/procedures or to address any issues re compliance/professional competence.

Complete Record of Escalation template and log according to agency procedure.

Check back to ensure agreed actions have been fully implemented.